

## How to hide channels, set parental controls and movie rating controls.

nTelos Video puts you in charge of who watches what. You can block live programs, recorded programs, and videos you don't deem appropriate for all members of your household. You can even set limits on who can order and watch on-demand videos.

### Hiding channels from view.

Remove channels you don't want to see in your *Guide* or when browsing channels.

- > Press **MENU**, select *Settings*, and use the **down arrow** to select *Television*, press **OK**.
- > Select *Customize channels*; press **OK**.
- > Use **up/down arrows** to scroll through the list of available channels. Press **OK** to uncheck (hide) or check (see) channels. When you're done, select *Save* and press **OK**. (Tune to hidden channels anytime using the **number/letter** buttons.)

### Using parental locking.

To block access to select programming and channels, a Personal Identification Number (PIN) is entered to view locked programs.

### Setting up a PIN for parental locking.

- > Press **MENU**; use the **right arrow** to select *Settings* from the menu bar. Select *Parental control*; press **OK**. The *Parental locking* menu appears.
  - After a PIN is setup, a picture of a lock will appear in the *Parental locking* menu item.
  - A locked or closed lock means that a PIN has been set and parental locks are on.
  - An open lock means that a PIN is set but no parental locks are in effect.
- > Use **up/down arrows** to select *Parental locking*; press **OK**. The *Settings* screen appears.
- > If no PIN is set, press **OK**, then use the **number/letter** buttons to enter a 4-digit PIN. (Use **DELETE** to erase a wrong entry.)
- > If a PIN is already set, enter the correct PIN to access the *Settings* screen. You can lock rentals, specific channels, and more.
- > Press **MENU** or **GUIDE** to return to either of these main screens, or **LAST** to return to the last channel viewed.



### Questions?

Call 611 from your nTelos home phone or 1-877-4NTELOS to reach your nTelos Video expert and get answers, add new features, or ask for instructional support.

## Locking & unlocking channels.

- > In *Settings*, select *Channels* and press **OK**. The *Lock channels* screen appears. If a channel is already locked, a lock symbol will appear next to it.
- > Use the **up/down arrows** to select a channel you want to lock or unlock. Press **OK** to make a lock symbol appear next to an unlocked channel. To unlock a channel, press **OK** to clear the lock symbol.
- > To unlock all locked channels, select *Unlock all*; press **OK**. To view only the locked channels, select *View locked only*; press **OK**.
- > To restore the full list of locked and unlocked channels, select *View all channels*, then press **OK**.
- > Select *Save* and press **OK**.



## Locking programs based on ratings.

In *Settings*, select *Movie ratings* or *TV ratings* and press **OK**. Select the lowest rating you want locked, and press **OK** to lock programs with that rating and higher. To unlock all ratings, select *Unlock all*, then press **OK**. Select *Save*, and press **OK**.

## Locking Video On Demand movies and Pay Per View.

- > In *Settings*, select *Rentals* and press **OK** to see the *Lock renting* screen.
- > To lock rentals, use the **right arrow** to select the *Lock renting* check box, then press **OK**. A lock symbol appears. (To unlock rentals, press **OK** again to clear it.)
- > Select *Save*, then press **OK**.

## Turning setting off for just 4 hours.

To temporarily turn off parental locking, access the *Settings* screen, select *Turn locking off*, and press **OK**. Select *Unlock all TV for 4 hours* and press **OK**. The Parental locking menu item in the general *Settings* screen will show an open lock. If you have locked rentals, you must still enter a PIN to purchase programs.

## Restore all parental settings.

Select *Lock* in the *Parental locking* screen and press **OK**. Or turn the receiver off, press the **POWER** button again to restore parental locking settings.

## Deleting a pin & all locking settings.

Select *Turn locking off* and press **OK**. Select *Reset all parental locks* and press **OK**. Confirm as asked and press **OK**. You'll returned to the last channel tuned. (You'll have to create a new PIN next time.)

## Forgot your PIN?

Contact Customer Care to reset it for you by calling 611 from your home phone or 1-877-4NTELOS.