

This software update provided by LG will fix and improve overall functionality of the LG Ignite Android smartphone. The LG Ignite is powered by Android Gingerbread; it will continue to run Android Gingerbread after the update. These steps could take at least 30 minutes to complete (depending on network conditions).

The update provides bug fixes and improvements to the following:

1. Screen freezing
2. Black screen during calls
3. Screen responsiveness during a call or lock mode

The software update will be executed over-the-air (OTA).

IMPORTANT

1. Your phone should be **FULLY** charged before executing the download.
2. **The software package is ~30MB, it's highly recommended to download the update via Wi-Fi hotspot connection.** However, the upgrade can be executed over the 3G wireless network.

The update process should **Not Erase Your User Data** from the device.

It is highly recommended that you backup/synch your data to **maintain**:

- Calendar Events
- Contacts
- E-mail Accounts
- Messages

Important: We highly recommend that you synch your Gmail, Corporate Microsoft Exchange and POP3 e-mail accounts. Please ensure that all critical information has been **Backed Up before applying this update.**

By syncing your Google Gmail information and Exchange Mail accounts, you are backing up your information.

Pictures, music, video, and files are stored on your microSD Memory Card, by removing your microSD memory card before you start the update process you ensure safeguarding this information.



Backup Recommendations

- **Google Gmail**
 - o From the Home screen, select **Menu** → **Settings** → **Accounts & Sync**.
 - o Select your Google account and checkmark the boxes for mail, contacts and calendar to enable synchronization.
 - o Press the Menu key and press **Sync now** to synch the information.

- **Exchange Mail**
 - o From the Home screen, select **Menu** → **Settings** → **Accounts & Sync**.
 - o Select your Exchange Mail account and checkmark the boxes for mail, contacts and calendar to enable synchronization.
 - o Press the Menu key and press **Sync now** to synch the information.

- **Save Contacts to SD Card**
 - o Go to your Contacts press the **Menu** key → **More** → **Import/Export**.
 - o Select **Export to SD card** → check **Select All** at the top left corner.
 - o Press **Export** (lower left corner) and press **OK**.

- After the upgrade, you can log back into your Google Gmail and Exchange Mail accounts to retrieve your information.

IMPORTANT: you will need your user name and password. Write them down so you do not forget:

Google Gmail –

Username	
Password	

Did you forget your password? For assistance with recovering your Gmail password go to <http://www.google.com/accounts/recovery>.

Corporate Exchange Account –

Username	
Password	

For assistance with your corporate Exchange account, contact your IT support desk.

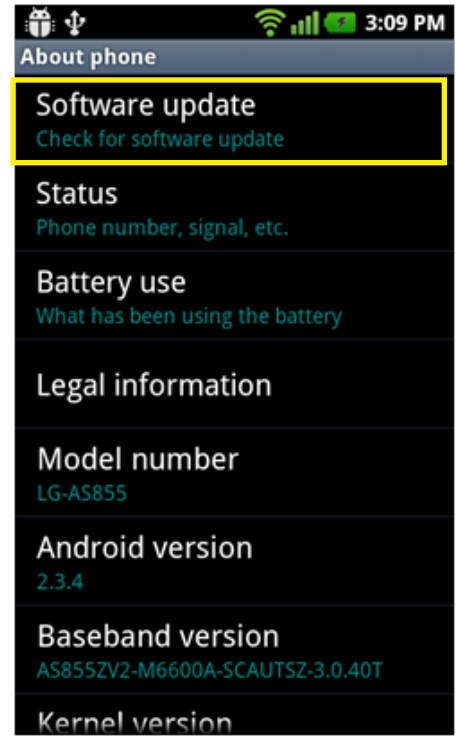
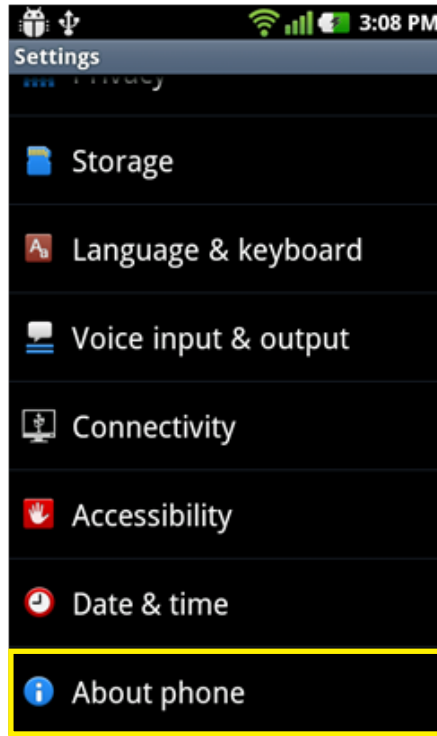
Google Play –

You can manage your library of applications from the Google Play website. Go to <http://play.google.com> and login with your Google Gmail information. Select **My ANDROID APPS** to view your list of applications. Browse for new applications to install for FREE or buy.

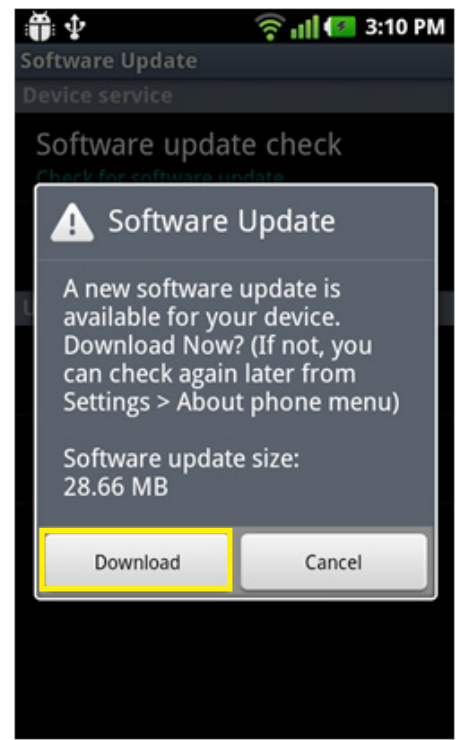
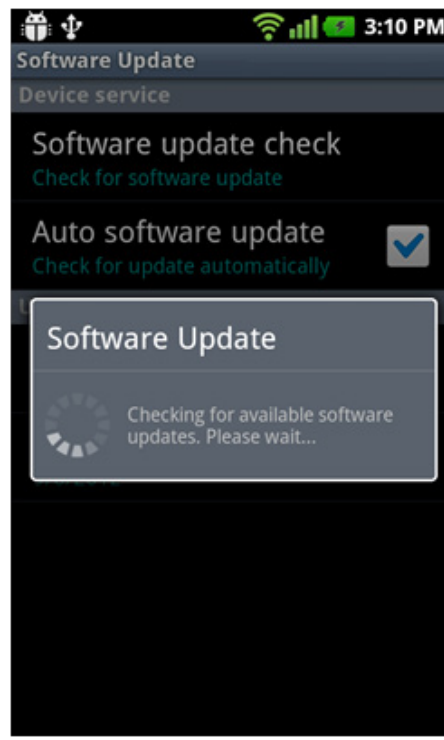
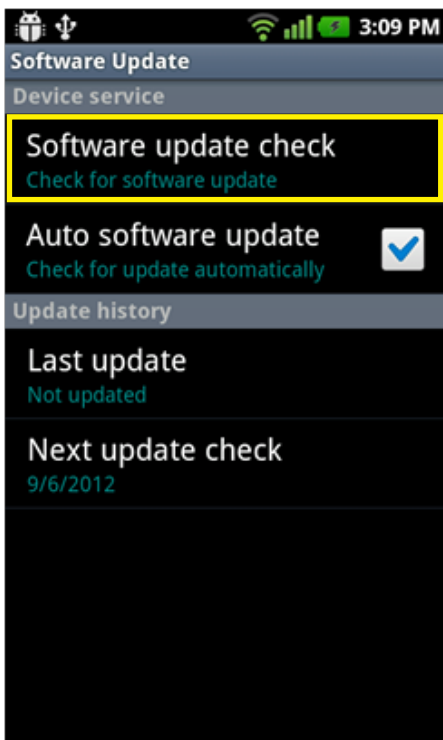
Download and install the software:

Check for the software update

1. Select **Menu** → **Settings** → **About phone**.
2. Select **Software update**.



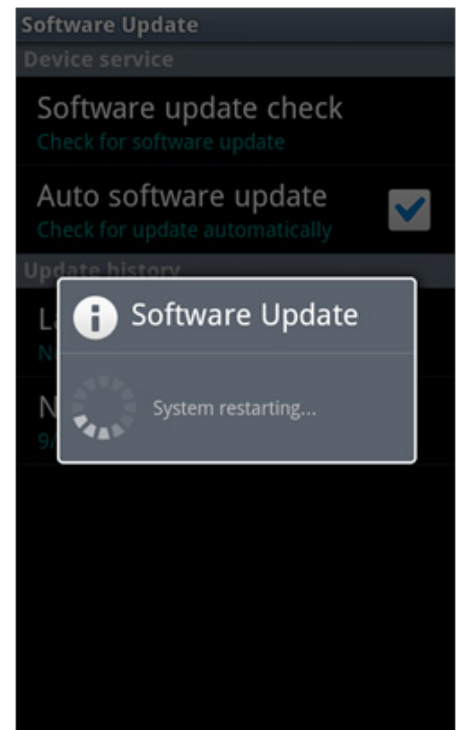
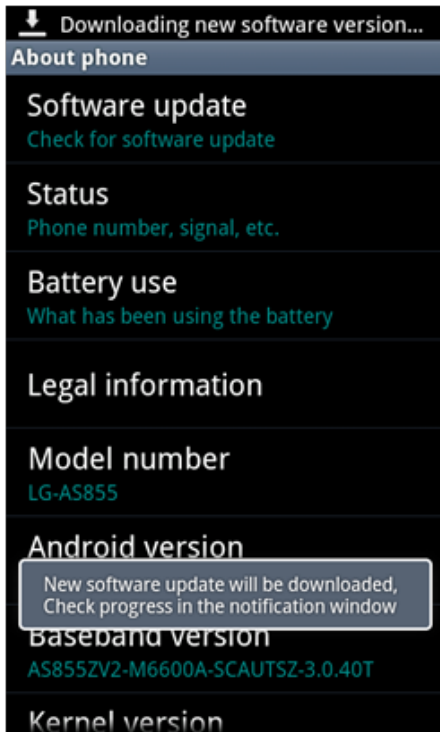
3. Check for software update: select **Software update check** and begin the download of the update (for faster download, it's highly recommended to download the update via Wi-Fi hotspot).



4. Once the download is completed, press **Install now** to begin the installation process.

IMPORTANT: During the installation process your LG Ignite will not be able to make or receive calls (including emergency calls), send text, picture, and video messages, browse the web, and/or access your applications.

The LG Ignite will power cycle and go through the installation process.



5. Press **OK** once installation is complete.

